

Top 10 trends in CV



Top 10 trends in CV in 2020



Green shoots of growth are visible in the CV market, but a long way before full recovery to FY19 peak

- CV sales are growing again MoM after bottoming put in April. Although YoY sales growth is still negative as of Sept'20



Evolving regulations will alter the structure of the Indian CV market

- CV industry is being disrupted from new regulations on CVs like BS-VI, axle load regulation, and expected scrappage policy



Indian CV market is moving towards heavy tonnage M&HCV segment

- MCV & HCV are recording a growth rate much higher than industry average



E-commerce logistics emerging as critical segment for CV industry

- E-commerce transportation demand is on the rise with a projected CAGR of 28% for 2020-2025



Usage of telematics for commercial vehicles is on the rise

- Multiple use-cases for telematics are already commercialized. New profit pools will emerge based on new offerings



CV players are leveraging uptime centers in their services

- Uptime centers are changing the CV industry by optimizing the operation costs, thus becoming a popular service



Public transportation segment is getting digitized

- Digitization has ushered a revolution in public transport industry, making it more efficient, safer and accessible



Selling is becoming omnichannel with increasing share of digital

- Adoption of digital dealership is increasing due to the rising digital penetration and current pandemic



Digital-first new business models are emerging in Indian logistics market which will disrupt demand dynamics for CVs

- Multiple new digital-fist business models have been established which are driving additional efficiency and utilization



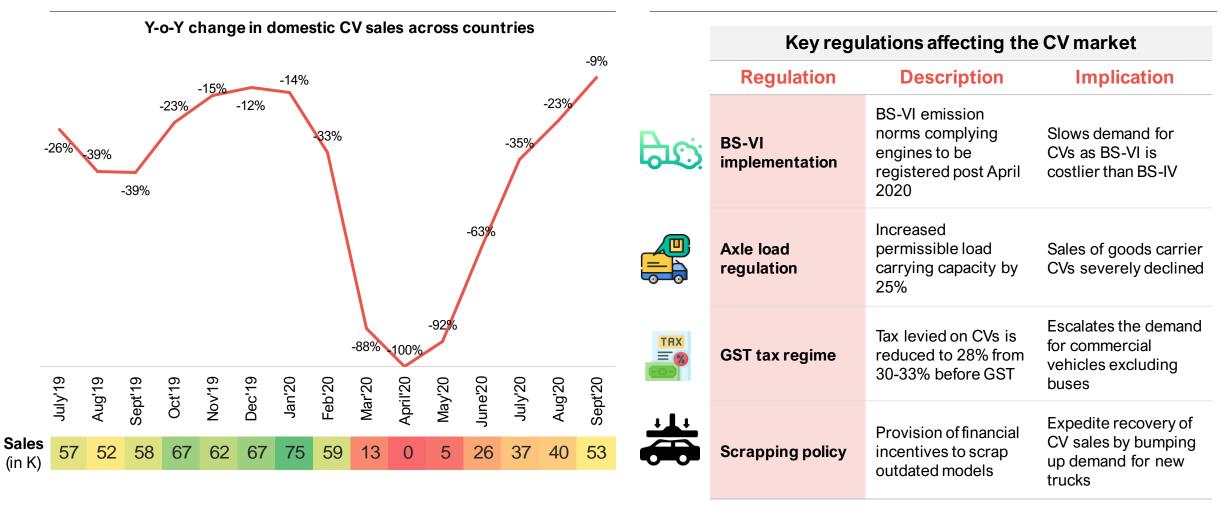
Recovery across different end use segments is markedly different

- Recovery of FMCG, mining and e-commerce end-use segments to its full capacity post-COVID is driving demand growth

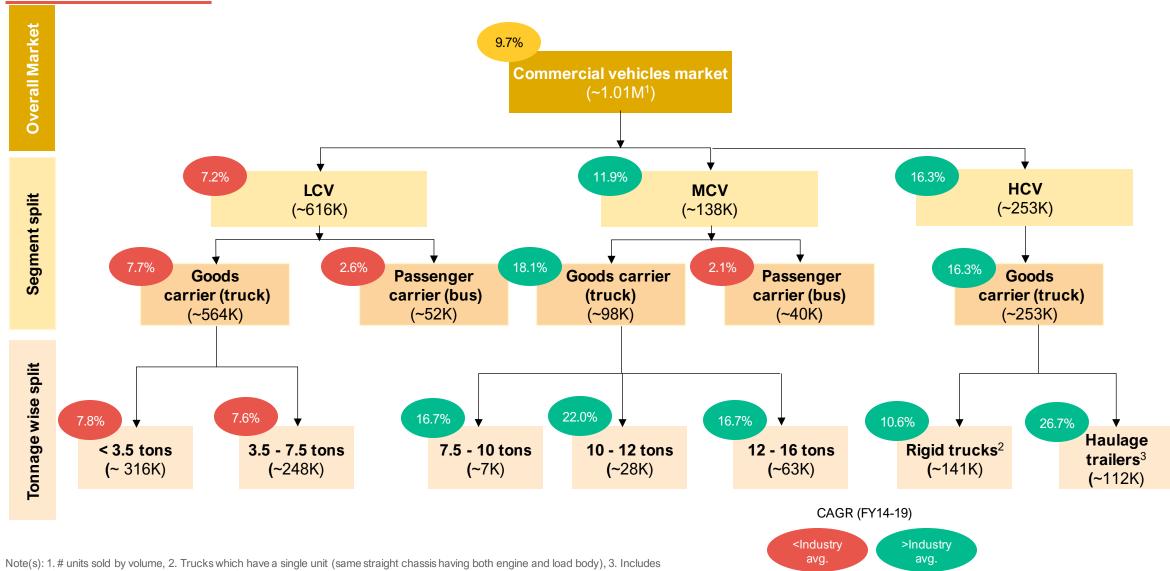
1&2: Recovery signs are visible in Indian CV industry; regulatory landscape is changing

Green shoots of growth are visible

Regulatory landscape is changing



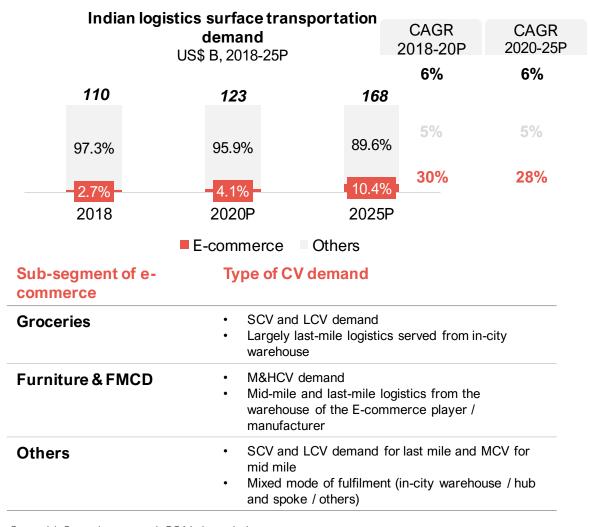
3: Indian CV market is moving towards heavy tonnage M&HCV segment



4: E-commerce logistics emerging as a critical segment for CV industry



Demand beyond metros and uniform taxation law are driving logistics (and CV) demand in E-commerce





Uniform taxation law

- Uniform taxation law across the country resulting in centers spread across the country
- Increased zonal / local shipments



Demand beyond metros

 ~52% of demand expected to come from T2 and below by 2023



Larger / fast moving shipments

- Growing share of **larger shipments** (e.g. furniture, appliance)
- Groceries is expected to be the largest segment by FY25



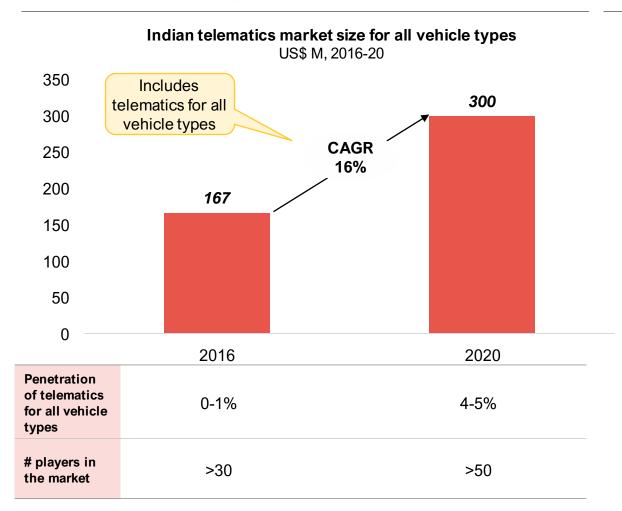
Focus on lowering transport cost

- Focus shifting to cost from delivery time
- Sustained demand for surface transport

5: Telematics for commercial vehicles is on the rise driving efficiency and new business models

Market size for telematics in India would grow from US\$ 167M in 2016 to US\$ 300M with a CAGR of ~16%

Telematics in commercial vehicles





Plug-and-play deployments have become common, with no requirement for professional installation even on heavy-duty trucks



Commercial vehicle telematics market in India to grow at a **CAGR of 15.73%** during the period 2016-2020.

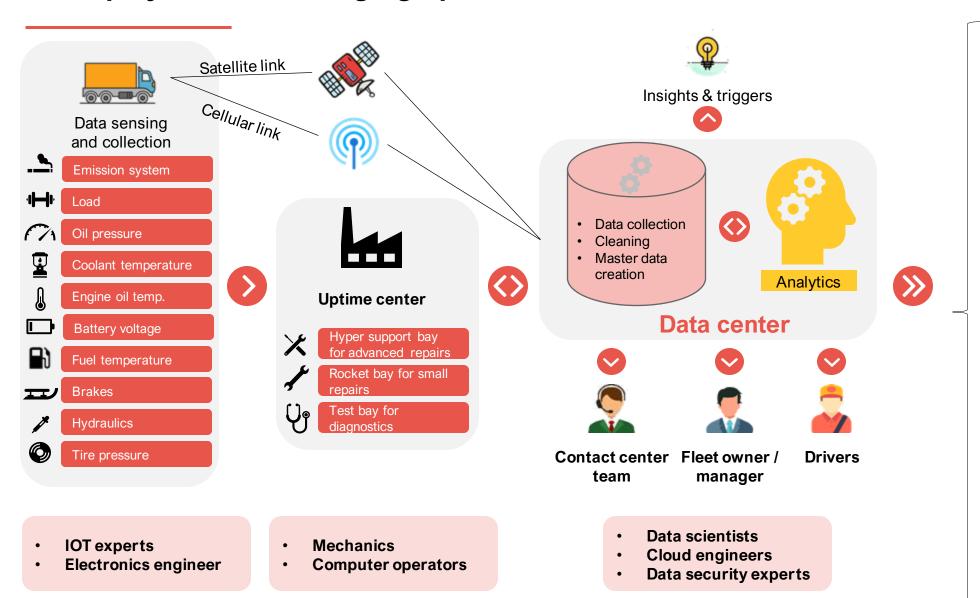


Telematic in CVs enables the creation of connected drivers' community which increases active safety and productivity



Telematics improves effectiveness of commercial vehicles by reducing operational costs, improving fuel efficiency and reducing exhaust emissions

6: CV players are leveraging uptime centers in their services



Prognostic diagnostic Maintenance forecast Inventory management Critical notification and breakdown alert Service planning Real time operation decisions Break down services Quick TAT on necessary parts people & equipment • Remote fault diagnostics Vehicle health management Fuel advice services

(1)

7: Public transportation segments are getting digitized

Asset management / product

Back end Operations Route planning and timetable

Ticketing

CX





Parking cameras / sensors

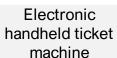
Automatic cruise control



Digital display board at bus stops with bus schedules



Ticket vending machine





CCTV for safety of customers



Fleet / driver

management software

Can be provided as a service by **OEMs**



Fleet / driver management software



Bus Live crowd schedule tracker via info via app app





Online payments / booking via phone



CHARGING

Wi-fi as a service

Charging points



Intelligent transport system



Information kiosk



Live tracking of the bus via apps



Cashless payment via smartcard

RFID based payments



Panic button in bus / app for safety

8: Omnichannel is the future of automotive selling

Outside the dealership

Within the store

Awareness

Consideration

Selling

Purchase and delivery

Aftermarket

 Accurate and comprehensive information on Internet forums and websites



 Geographical coverage not constraint: Go-tothe-customer vs waitfor-walk-ins Driver communities





· Brand communities



 Digital product exploration tools



- Solution selling suggest the model basis usage and cost
- Selling tools like TCO calculator / price comparator
- Address buyer and influencer concerns – mileage, speed management features, service / maintenance etc.

- Smoother experience
- Less paper
- Easy financing
- Quick Financing with shared risk underwriting
- Faster delivery





- Fleet Telematics for higher productivity
- Real-time monitoring of truck performance based on sensors
- Connected service network to give consistent brand experience to the customer

9: Digital-first new business models are emerging in Indian logistics market fundamentally altering demand dynamics for the CV industry

Intracity logistics Trucking LYNK FREIGHTX CITY LINK® INSTA**VANS** Marketplace TE TruckEasy carrygo Last mile Hyperlocal Vertical-focused »Farishley» PROG SWIGGY -3coolsy 30 Multi-vertical

Intercity logistics

Intra, Intercity, cross border







dakstamb

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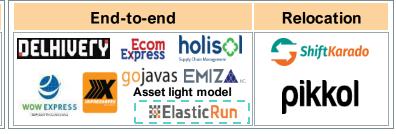


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Shadowfax Boogii

TRENDO





10: Recovery profile across end-use segments are markedly different

| CV demand segment | | Q1 – FY21 | Q2 – FY21 | Q3 – FY21 | Q4 – FY21 | Q1 – FY22 | Q2 – FY22 | Q3 – FY22 | Q4 – FY22 |
|----------------------------------|----------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| FMCG products | | V | | ^ | ^ | ^ | ^ | ^ | |
| eCommerce | | V | ^ | ^ | ^ | ^ | | | |
| Pharmaceuticals | | ^ | ^ | ^ | ^ | ^ | | | |
| Construction | Cement | ¥ | ¥ | ¥ | V | _ | _ | ^ | ^ |
| material | Others | ¥ | ¥ | ¥ | V | | _ | ^ | ^ |
| Fruits, vegetables & perishables | | V | | ^ | ^ | ^ | ^ | | |
| Tankers | | ¥ | ¥ | V | _ | ^ | ^ | ^ | |
| Industrial goods | | ¥ | ¥ | V | _ | _ | _ | ^ | ^ |
| Automotive | | ¥ | V | V | ^ | ^ | ^ | ^ | ^ |
| Mining | | ¥ | V | V | | ^ | ^ | ^ | ^ |
| Other parcel logistics | | ¥ | ¥ | ¥ | V | _ | ^ | ^ | ^ |
| d I b | trastate | ¥ | \ | V | V | | _ | ^ | ^ |
| Buses In | terstate | ¥ | \ | ¥ | V | V | _ | ^ | ^ |
| Carrier ambulances | | | | ^ | ^ | _ | | _ | _ |

Moderate decline

in demand





Who we are



Full stack 'Knowledge services' provider:

Consulting + Research + Data science + Talent



Unique 'expertise oriented' Domain Partner led model → scaling aggressively



We are thought leaders across



EVs



PVs



CV



2 VV S



Auto ancillaries



Mobility tech



Cutting-edge Automotive focused IP

Leadership



Sanjeev Garg
Automotive Practice Leader
Praxis Global Alliance



Aryaman Tandon
Automotive Practice Director
Praxis Global Alliance

How we help our Automotive clients



Strategy & Transformation

Go-To-Market strategy, Growth & Portfolio strategy, Digital Transformation



Growth & Scale up

Network Planning and Expansion, Dealer Effectiveness, Adjacency Expansion, Aftersales and VAS revenue



Cost & Performance Excellence

Dealer & Supplier Base Development, Rationalization & Audits



Customer & Loyalty Experience

Customer Loyalty and NPS Improvement, Digital Dealerships and CX, Dealer Loyalty Improvement



Organization Productivity

Organization Diagnostic & People Value Creation, Attrition Defence

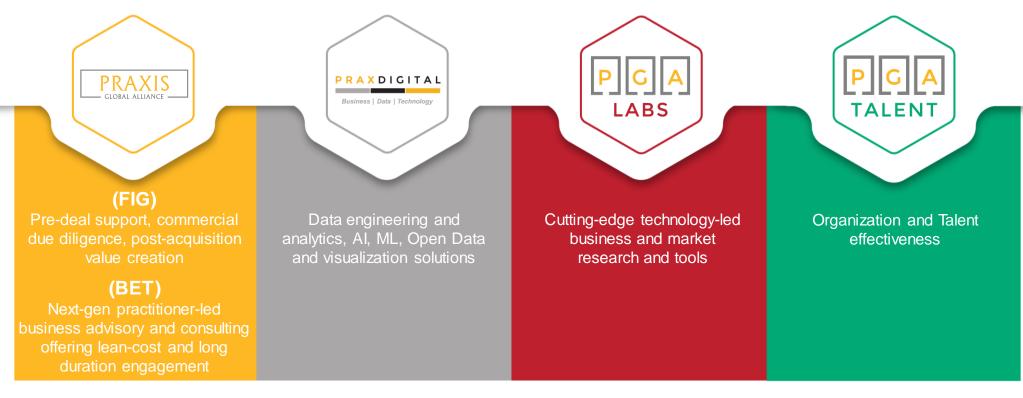


Investment Advisory

Commercial Due Diligence, Post Deal Value Creation, Exit Thesis

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